











IMPORTANT PHONE NUMBERS

Carriers & Consultants			
NEW MEXICO PUBLIC SCHOOLS INSURANCE AUTHORITY			
	Customer Service for Administrative Issues • Claim Issues • Appeals	1-800-548-3724	https://nmpsia.com
NMPSIA ELIGIBILITY ADMINISTRATION OFFICE			
	Erisa Administrative Services, Inc. Eligibility • Enrollment • Premium Billing • COBRA Administration	1-800-233-3164	https://nmpsiaonline.nmpsia.com/
MEDICAL			
Carrier	Group Number	Customer Service	Website Address
 BlueCross BlueShield of New Mexico	N05501 – High N05502 – Low 213895 – EPO	1.888.966.7742	https://www.bcbsnm.com/nmpsia
Video Visits: mdlive.com! NMPSIA (or visit bcbsnm.com; log in as a member to locate the link)			
	3343552	1.800.244.6224	https://connections.cigna.com/newmexico/
Video Visits: visit myCigna.com for an appointment via MDLIVE			
	A0000035	1.888.275.7737	https://www.phs.org/health-plans/employer-plans/Pages/new-mexico-public-schools-insurance-authority.aspx
Video Visits: visit phs.org and click on "Login to MyPres" to locate link			
PRESCRIPTION DRUGS			
	Rx BIN 04336	1.877.787.0652	https://www.caremark.com/
DENTAL			
	8564	1.877.395.9420	https://www.deltadentalnm.com/
	812022 (refer to ID card for subgroup #)	1.888.898.0370	https://www.unitedconcordia.com/home
VISION			
	7129	1.800.999.5431	https://www.davisvision.com/member
LIFE AND DISABILITY			
	645549	1.888.609.9763 Ext. 0957	https://nmpsia.com/TheStandard.html